



# Starling Conference 2024

## *Navigating the Future through Leadership*

### **Day One – Tuesday November 19th**

8:30 – 10:00 a.m. – **Conference Check-In & Exhibitor Showcase**  
*Coffee & Refreshments / Browse Exhibitors*

10:00 – 10:15 a.m. – **Opening Remarks**

10:15 – 11:00 a.m. – **Day One Keynote**  
**"Servant Leadership: Empowering Employees Through Service"**  
*Dr. Hassan M. Abdulhaqq*

11:00 – 11:30 a.m. – **Exhibitor Showcase**

11:30 – 12:30 p.m. – **Leadership Luncheon**  
**"From Surviving to Thriving: How to Compete in the Future of Work"**  
*Scott Rupp*



### **Breakout Sessions**

*Topics include Leadership, Program Innovation, Workforce Development, Technology, and Advocacy*

12:45 – 1:30 p.m.	Session 1	Session 2	Session 3
1:45 – 2:30 p.m.	Session 4	Session 5	Session 6
2:45 – 3:15 p.m.	– – – – –	Snack Break with Exhibitors	– – – – –
3:30 – 4:15 p.m.	Session 7	Session 8	Session 9

6:00 – 9:00 p.m. – **Networking Dinner at Chicken N Pickle**  
*Prior Registration Required*



## Day Two – Wednesday November 20th

7:45 – 8:30 a.m. – **Breakfast with Exhibitors**

### **Breakout Sessions**

*Topics include Leadership, Program Innovation, Workforce Development, Technology, and Advocacy*

8:30 – 9:15 a.m.	Session 10	Session 11	Session 12
9:25 – 10:10 a.m.	Session 13	Session 14	Session 15

10:30 – 11:15 a.m. – **Day Two Keynote**

***"How our leaders can Combat Burnout and Stress in the workplace"***

*Dr. Hassan M. Abdulhaqq*

11:15 a.m. – 12:30 p.m. – **Awards Luncheon**

*Honoring Our Peers / Raffle Prizes / Adjourn*

### *Meet our Speakers*



Dr. Hassan M. Abdulhaqq is a consultant, adjunct professor, doctoral mentor, and an executive-level leader at a New York organization supporting individuals with intellectual and developmental disabilities. He has been named HR Executive of the Year twice and received the Rising Star award from The Arc's National Conference of Executives.

Dr. Abdulhaqq is a powerful, motivating speaker whose engaging presentations will equip conference participants with knowledge to prevent burnout and promote compassionate care and inspire leaders to uplift and empower their teams serving the IDD community.



Scott Rupp is an author and renowned public speaker. His entertaining and enlightening presentations inspire audiences to understand why they do what they do, re-evaluate the sustainability of their efforts, and provide companies and their leaders the tools they need to meet the needs of their workforce consistently.

Scott has his Master of Science in Sustainability and his M.B.A. His wife, Carissa, is a mental health counselor whose knowledge and understanding of human behavior and the human brain influence Scott's work immensely. They live in St. Louis, MO, with their five teenage children.



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## **Breakout Sessions**

**Session 1** – Day 1, 12:45 – 1:30 p.m. – Breakout Room #1  
Improving Employment Outcomes By Implementing Client Participation Strategies

**Session 2** – Day 1, 12:45 – 1:30 p.m. – Breakout Room #2  
The Big Shift in Leadership: Essential Skills for Leading in the Modern Workplace

**Session 3** – Day 1, 12:45 – 1:30 p.m. – Breakout Room #3  
Maximizing Data Potential: Integrating SharePoint in Your Organization

**Session 4** – Day 1, 1:45 – 2:30 p.m. – Breakout Room #1  
Preparing for the Future: Leveraging Size and Scope, for a Stronger Tomorrow

**Session 5** – Day 1, 1:45 – 2:30 p.m. – Breakout Room #2  
Unlocking the Potential of Remote Supports: Empowering Care Professionals

**Session 6** – Day 1, 1:45 – 2:30 p.m. – Breakout Room #3  
Maximizing Data Potential: Improving Reporting & Data-Driven Decisions with Power BI

**Session 7** – Day 1, 3:30 – 4:15 p.m. – Breakout Room #1  
Leadership: Key to Workforce Retention

**Session 8** – Day 1, 3:30 – 4:15 p.m. – Breakout Room #2  
Employment Continuum & Vocational Training

**Session 9** – Day 1, 3:30 – 4:15 p.m. – Breakout Room #3  
Navigating the World of Technology Supports: Bypass Roadblocks & Avoid Costly Mistakes

**Session 10** – Day 2, 8:30 – 9:15 a.m. – Breakout Room #1  
Reimagining Candidates & Employees as Your Best Customer

**Session 11** – Day 2, 8:30 – 9:15 a.m. – Breakout Room #2  
Backstabbing, Betrayal & Trauma-Ignorance: Creating a Trauma-Informed Leader

**Session 12** – Day 2, 8:30 – 9:15 a.m. – Breakout Room #3  
Become a Better Advocate: Building Relationships and Advancing Legislation

**Session 13** – Day 2, 9:25 – 10:10 a.m. – Breakout Room #1  
Courageous Conversations: Tackling Tough Topics at Work

**Session 14** – Day 2, 9:25 – 10:10 a.m. – Breakout Room #2  
How Safe is Your Team? Creating a Culture of Psychological Safety

**Session 15** – Day 2, 9:25 – 10:10 a.m. – Breakout Room #3  
The Benefits of a Volunteer Be-Friending Program