



Conference 2025

Building a Leadership Community

Day One – Tuesday November 18th

8:30 – 9:30 a.m. – **Conference Check-In & Exhibitor Showcase**

Coffee & Refreshments / Browse Exhibitors

9:30 – 9:40 a.m. – **Opening Remarks**

9:40 – 10:30 a.m. – **Day One Keynote**

"Unstuck: The Simple Science of Big Results"

Britt Frank, LCSW, SEP – Speaker, Author, & Human Behavior Expert

10:30 – 11:00 a.m. – **Networking Break with Exhibitors**

Selfie Booth!

8:30 a.m. – 2:20 p.m.

11:00 – 11:40 a.m. – Breakout Sessions

- *The Enneagram in the Workplace*
- *Building Leadership from Within: Strengthening Behavioral Support for the IDD Community*
- *Empowering Leadership through Language and Perspective*

11:40 – 1:00 p.m. – **Leadership Luncheon**

Lunch Buffet and more TBA

1:00 – 1:20 p.m. – **Networking Break with Exhibitors**

1:20 – 2:00 p.m. – Breakout Sessions

- *Breaking down Silos: Disability, Trauma, Culture, and Mental Health*
- *Transforming Data into Action: Leveraging Power BI and AI for Organizational Leadership*
- *(Waiting on Confirmation)*

2:00 – 2:20 p.m. – **Snack Break with Exhibitors**

2:20 – 3:00 p.m. – **Industry Expert Panel: Using Technology in IDD Services**

3:00 – 4:00 p.m. – **Networking Break, Refresh Time, Hotel Check-In**

4:00 – 5:30 p.m. – **Starling Champions' Networking Reception**





Starling™

Champions' Networking Reception

Tuesday, November 18th
4:00 – 5:30 p.m.

Please join your colleagues, industry partners,
and fellow conference participants for small bites
and signature libations at the Branson
Convention Center (top of the main escalators)

Admission included with Conference Registration.

Thank you to this year's Champion Sponsors:



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Day Two – Wednesday November 19th

8:15 – 9:00 a.m. – **Breakfast Buffet**

9:00 – 9:40 a.m. – Breakout Sessions

- *Growing Leaders, Sustaining Mission: A Model for Internal Leadership Development*
- *Workforce Development and the Onboarding Process*
- *Become a Better Advocate: Building Relationships and Advancing Legislation*

9:50 – 10:30 a.m. – Breakout Sessions

- *Presence is Power: The Fearless Leader's Secret Weapon*
- *Fix the System, Not the Staff: What We Get Wrong About DSP Burnout*
- *Inclusive Design: One Organization's Journey to Make Digital Content Work for Everyone*

10:45 – 11:30 a.m. – Day Two Keynote

"Have Good Ripple Effect: Secrets to Establishing Positive Team Culture"

Lisa Even – Keynote Speaker, Entrepreneur, & Author

11:30 a.m. – 1:15 p.m. – Closing Luncheon

Starling Awards / Raffle Prizes / Adjourn

Meet our Keynote Speakers



Britt Frank, LSCSW, SEP, is a neuro-psychotherapist, author, and international keynote speaker who literally wrote the book on getting unstuck. No matter how successful or high achieving, everyone knows what it's like to feel stuck.

With her candor, humor, and practical approach, Britt quickly cuts through the cultural fluff with actionable tools to put you back in the driver's seat of life.



Lisa Even is a leadership coach, author, and speaker who helps high-performing companies lead with intention, take action, and proactively shape culture through growth, chaos, and the things they can't control.

Over the past 15 years, Lisa has been coaching, keynoting, and creating ripple effects with leaders and teams across the country — helping them move from reactive to intentional, disconnected to collaborative, stuck to successful.



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